NETWORK CENTER, CSED, VNIT NAGPUR

Date: 09/03/2021

NOTE:

Sub: Regarding Wi-Fi device usage policy

It is found that some faculty members, staff and PhD, research scholars are purchasing Wi-Fi devices and connecting them to the institute network without proper configuration done. Many a times it becomes the cause of Internet disruption in the department hampering online teaching /exam activities. It takes undetermined time to troubleshoot and resolve such problems.

Hence, it is requested to all HoDs/sections heads to kindly instruct their faculty/staff/students/Research Scholars about the above-mentioned problem. If any new Wi-Fi requirement is there in any room/lab/department at *Academic Building* then kindly inform the same within a period of two weeks with a proper note. In addition to this, if any of the problem is caused because of existing Wi-Fi Access Points installed by Network Center, then kindly send a note stating the problems encountered due to Access Points.
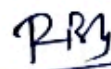
Going forward, it is highly recommended that before connecting any new network device (procured by the department/section) especially Wi-Fi device in the institute network, the user should contact network center[*with a note regarding this addressing to Associate Dean(IT)*] for proper configuration and these devices should be used only after that. A related complaint can be filed on phone no 1878 and/or email ID **nc_complaint@vnit.ac.in** and or portal link:
- http://192.168.2.65/complaint_management_system/cms/users/register-complaint_all.php or
- http://192.168.2.65/idcard/login.php

Details can be found on the link: https://vnit.ac.in/wp-content/uploads/2021/03/Helpdesk.pdf

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To,

All Department Heads/ Sections Head/Deans/Director/Health Center