

Network Center, CSED, VNIT, NAGPUR

NOTE:

Date: 22nd April, 2021

Subject: Regarding network related complaints

As a few of the staff members of the Network/computer center have been detected Covid positive, they are in isolation and undergoing treatment at home/hospital. Some of them are working from home, remaining staff members are working in staggered manner by maintaining social distancing and obeying Covid precautions/protocols. It is requested not to call the NW staff directly on their mobiles for complaints/queries during this period as much as possible, as they may not always be in a position to attend the call immediately.

Hence, in this situation, all are requested to kindly raise their queries (regarding internet connectivity, website or MIS related) through email at nc_complaint@vnit.ac.in or through the link provided in Network troubleshooting tab of VNIT website (link is already shared earlier and is as follows: <http://192.168.2.65/idcard/login.php> for permanent staff . This link will work only from inside the campus).

Some of the complaints/requests may get delayed response for the reasons mentioned. However, the exam related network availability queries will be attended on priority during 9.30 am to 1.30 pm daily during exam-period i.e. upto 27th April 2021. The exam related queries can be immediately raised on extension number **1878** during the exam duration.

This is for your kind information. Thanks a lot for your cooperation.



Ms. M.B. Bhivgade
Sr. Tech Officer, Network Center
and I/c CC, CSED, VNIT



Dr. R.B. Keskar
Associate Dean (IT)
Associate Dean (IT)
Network Centre
VNIT, NAGPUR-10